

## PRESS RELEASE

Budapest, 12 October 2011

### **Erste Bank adjusts content of contested 'Application Form' with immediate effect**

Erste Bank Hungary acknowledges the PSZÁF resolution

**Budapest, 12 October 2011 – Erste Bank Hungary Zrt. acknowledges the release made by Pénzügyi Szervezetek Állami Felügyelete [Hungarian Financial Supervisory Authority] today and also the contents of Resolution FH-I-II-70003/2011 published on the PSZÁF homepage today, and hereby communicates to have taken action in order to meet the stipulations of the resolution.**

Erste Bank Hungary Zrt. acknowledges the release made by Pénzügyi Szervezetek Állami Felügyelet [Hungarian Financial Supervisory Authority] today and also the contents of Resolution FH-I-II-70003/2011 published on the PSZÁF homepage today, and hereby communicates to have taken action in order to meet the stipulations of the resolution. The content of the contested 'Application Form' has been corrected in line with the guidelines described in the PSZÁF resolution, and the adjusted wording has been made obligatory in the entire network of the bank.

The bank wishes to apologise to all involved customers for any inconvenience the contested wording may have caused. Ultimately, customers that intend to make lump-sum payment on their forex loans are hereby ensured the bank will always carefully observe the laws and regulations in effect.

#### Further information:

**Ms. Katalin Bánhegyi** – Communication Specialist  
**Erste Bank Hungary Nyrt.**  
1138 Budapest, Népfürdő u. 24-26.  
Phone: (06 1) 268 4375 Mobile: (+36) 30 529 9529  
Fax: (06 1) 373 2705  
E-mail: [katalin.banhegyi@erstebank.hu](mailto:katalin.banhegyi@erstebank.hu)

**Ms. Emese Danks** – Director of Communication  
**Erste Bank Hungary Nyrt.**  
1138 Budapest, Népfürdő u. 24-26.  
Phone: (06 1) 268 4347 Mobile: (+36) 30 499 6358  
Fax: (06 1) 373 2705  
E-mail: [emese.danks@erstebank.hu](mailto:emese.danks@erstebank.hu)