

## PRESS RELEASE

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### **Erste makes branches free of obstacles**

Disabled customers of the bank now have full access to 108 branches

**Budapest, 7 January 2009 – Servicing disabled customers at high standards is given top priority by Erste Bank Hungary Nyrt. The financial institution has made 108 units out of its 203-branch nationwide network free of obstacles to provide full access for customers living with disabilities.**

Imre Sztanó, member of the Managing Board of Erste Bank in charge of the retail division, says Erste Bank Hungary Nyrt. continues to free retail branches of accessibility obstacles in order to facilitate for customers living with disabilities and confined to wheelchairs to manage their banking matters as conveniently as possible.

As a result of the program that started three years ago, the bank has adjusted 108 branches in Hungary to date to make them disabled-friendly by ensuring full access to the entrances and creating larger spaces inside the branches for easier manoeuvring.

Imre Sztanó said an additional 15 to 20 branches will be remodelled this year according to the bank's plans, and newly opened units will be architecturally designed to provide full access for those in wheelchairs.

Additional information:

**Ms. Adrienn Illés** – Communication Specialist  
**Erste Bank Hungary Nyrt.**

1138 Budapest, Népfürdő u. 24-26.

Phone: (06 1) 268 4371 Mobile: (+36) 20 468 8709

Fax: (06 1) 373 2705

E-mail: [adrienn.illes@erstebank.hu](mailto:adrienn.illes@erstebank.hu)

**Ms. Emese Danks** – Communication Director  
**Erste Bank Hungary Nyrt.**

1138 Budapest, Népfürdő u. 24-26.

Phone: (06 1) 268 4347 Mobile: (+36) 30 499 6358

Fax: (06 1) 373 2705

E-mail: [emese.danks@erstebank.hu](mailto:emese.danks@erstebank.hu)